




QUALITY MANAGEMENT POLICY

It is the policy of Enviroline NZ Ltd to operate its business in a manner which consistently meets or exceeds the quality standards set by affected stakeholders – being customers, industry regulators and the communities within which company operations are conducted.

Our company is committed to continuously improving the quality of company operations and the services provided by our company.

Service quality is a customer determination and as such Enviroline NZ Ltd strives to:

- ✓ Identify the changing needs and expectations of our customers.
- ✓ Maintain processes and procedures which ensure these changes are accommodated.
- ✓ Provide services on time whilst maintaining value for money.
- ✓ Provide an employment environment where continuous improvement is encouraged.
- ✓ Train all staff and contractors to act in accordance with the requirements of this policy.

SIGNATURE:	
DESIGNATION:	Director
DATE:	20.05.2013